

Customer Program Manager - OEM Customers in Europe

We are now hiring our next Customer Program Manager, serving customers in the OEM truck and bus segment. We are organization driven with a purpose of sustainability by electrifying the vehicle industry. At Inmotion Technologies you have a great opportunity to make a difference in the world together with great colleagues and customers. Our base is in Stockholm where we have the development and production but also around the world as we are a global company. We offer you a great environment with modern leadership. Come and join us to change the world

Customer Program Manager in a nutshell

As a Customer Program Manager you will lead cross-functional product deployment efforts with our important customers and serve as the primary voice of the customer where you advocate their voice to product management and development department to ensure customer satisfaction and success throughout the project of product deployment, implementation, and beyond.

About the role

Your role is to;

- Regularly meet customers assigned to your accounts to ensure that we as an organization understand the customers' needs, issues and we deliver on our promises
- With the customer prioritize the implementation schedule and key milestones to mitigate any disturbances in the schedule
- Be the voice of the customer within Inmotion Technologies and bring back the customers wishes and requirements to deliver a successful project
- Provide the customers with support in the development projects, ramp up and in some quality cases
- Present on and attend status updates to the business and customer review meetings
- Coordinate and develop strategies together with sales, development and product management departments to best serve the customer
- Call for and perform retro with the organization and customer to continuously develop the relationship and the project performance
- From the retro drive the implementation in the organization and report improvements to customer and management

Experience

- 5+ years of experience in a customer facing role supporting customers preferably customers in the vehicle industry or other technology market
- Put the customer first
- Strong leadership and influencing skills
- Have the ability to track and manage multiple customer programs from quotation to implementation
- Have the skillset collect, analyze, present data to make the best recommendations and decisions
- Managing customer accounts and working relationship in different levels of the customer and company organizations

Formal qualifications

- Bachelor's or Master's degree in Industrial Economy Management/Computer Science/ IT/Mechanics
- Fluent in written and spoken English

Knowledge/Experience considered as additional value

- Project Management according to agile methods and mindset
- Experience from large accounts
- Experience from working in international environment
- Experience from Automotive or Truck and Bus Segment as customer or supplier
- German language skills
- Formal PMP/PMI or similar exam
- Knowledge of sustainability

We want you also to

- Be highly organized
- Demonstrate excellent written and verbal communication skills
- Have strong interpersonal skills and a strong customer empathy
- Be willing to travel to customer and regional sales sites as needed

Who we are

Inmotion is a global supplier of electric motors, motor control units and auxiliary equipment for the industrial and automotive sectors with a focus on developing emission-free transport solutions. Inmotion delivers to OEM manufacturers of electric and hybrid vehicles such as buses, trucks, construction machinery and trucks. Inmotion Stockholm currently has about 200 employees.

The corporate culture is characterized by innovation, technology and continuous improvement, and the requirements for quality and reliability, timely delivery and cost efficiency are high. Do you want to join us in electrifying the automotive industry - for a sustainable future? Now you have the chance to join an exciting journey with us!

Apply now

Apply now by sending in cover letter and CV to the email address; jobs@evs-inmotion.com. We will review application continuously but no later than November 30 2021. For more information contact HR manager, Karin Berg Johansson 46 (0)70 619 91 48 or Marketing Director, Martin Wennerblom on telephone +46 (0)70 161 57 98.